

Welcome Back Patients & Visitors!

We are pleased to be able to welcome you back to our building for in-person appointments and want you to know what measures we have in place to ensure your comfort and safety while meeting your healthcare needs. We will continue to update our communication channels as our re-opening process continues and we can safely expand our services, as it will be slow and steady in accordance with state and local regulations. The health and safety of our patients, visitors, staff and our community remain our highest priority and we are prepared and confident that we have appropriate precautions in place. While we move toward a full re-opening, we continue to offer curbside pick-up in our pharmacy and a drive-through service for COVID-19 testing.



Our offices are clean and safe for in-person appointments. The maintenance team cleans and sanitizes each evening and throughout the day, paying special attention to high touch areas. Hand sanitizer stations are also available for your use.



We continue to offer convenient telehealth services for patients of Primary Care, Behavioral Health and Women's Health GYN. Keeping up with your appointments is important, and now can be done in the safety and privacy of your home. Telehealth is billed similarly to an in-person visit. Please call 304.263.4999 to see if this is an option for your care.



At this time, we are not allowing additional people to accompany patients to appointments in any department/location. Exceptions include one parent/guardian of a child or one caretaker of an elderly adult or individual with special needs. We apologize for any inconvenience and appreciate your support in helping to keep our community safe.



We continue to screen outside the building for symptoms and possible exposure to COVID-19. Thank you for answering a few questions before your appointment. Our staff also participates in daily wellness screenings including a temperature check at the beginning of each shift to assess for symptoms.



We require that all patients and visitors in any of our locations wear a mask or face covering when inside the building. Our staff adheres to this requirement as well. Please bring your own whenever possible.



The chairs in our waiting areas have been appropriately spaced to comply with guidelines for social distancing. Please remain six feet away from others while in the building.

If you find it difficult to comply with the above requirements, please call in advance so that alternative arrangements may be made.