

Welcome Inside

We are pleased to welcome you into our building for in-person appointments and want you to know what measures we have in place to ensure your comfort and safety while meeting your healthcare needs. As our response to COVID-19 continues to evolve, please check our website often for up-to-date information regarding access, services, hours, etc. The health and safety of our patients, visitors, staff and our community remain our highest priority and we are prepared and confident that we have appropriate precautions in place. In accordance with state and local regulations, we continue to offer curbside pick-up in our pharmacy and a drive-through service for COVID-19 testing.



Our offices are clean and safe for in-person appointments. The maintenance team cleans and sanitizes each evening and throughout the day, paying special attention to high touch areas. Hand sanitizer stations are also available for your use.



We continue to offer convenient telehealth services for patients of Primary Care, Behavioral Health and Women's Health GYN. Keeping up with your appointments is important, and now can be done in the safety and privacy of your home. Telehealth is billed similarly to an in-person visit. Please call 304.263.4999 to see if this is an option for your care.



One visitor per patient is permitted to accompany you to the waiting room.

Visitation to the exam room is at the provider's discretion, with the exception of the parent/guardian of a child; caretaker of an elderly adult or individual with special needs.



We continue to screen patients and visitors for symptoms and possible exposure to COVID-19. Thank you for answering a few questions before your appointment. Our staff also participates in daily wellness screenings prior to the beginning of each shift to assess for symptoms.



We require that all patients and visitors in any of our locations wear a mask or face covering when inside the building. Our staff adheres to this requirement as well. Please bring your own whenever possible.



Contactless and convenient, Mobile Check-in reduces your time in the waiting room to promote a safer intake experience. Use Mobile Check-in from your vehicle while in the parking lot to let us know you're here.

If you find it difficult to comply with the above requirements, please call in advance so that alternative arrangements may be made.