

YOUR RESPONSIBILITIES

- Bring in required documentation for Sliding Fee Program.
- Complete the Sliding Fee Application.
- Make consistent payments on any outstanding balance.
- Bring in your sliding fee co-pay at the time of your appointment.

SLIDING FEE QUESTIONS

If you have any questions regarding the Sliding Fee Program, please contact our coordinator via email at slidingfee@svms.net or call:


Shenandoah Community Health
304.596.2215



Shenandoah Community Health
99 Tavern Road, Martinsburg, WV 25401
PO Box 1146, Martinsburg, WV 25402
Phone: 304.263.4999

Shenandoah Community Health—Winchester
1330 Amherst Street, Winchester, VA 22601
Phone: 540.722.2369

www.ShenCommHealth.com

Shenandoah Valley Medical System, Inc. does business as Shenandoah Community Health (SCH). This health center receives Health and Human Services funding and has Federal Public Health Service deemed status with respect to certain health or health-related claims, including medical malpractice claims, for itself and its covered individuals. SCH is an equal opportunity provider, serving all patients regardless of ability to pay. 



SLIDING FEE DISCOUNT PROGRAM

- Shenandoah Community Health
- Shenandoah Community Health—Winchester
- Shenandoah Community Health—Behavioral Health
- Shenandoah Community Health—Healthy Smiles

WHAT IS THE SLIDING FEE DISCOUNT PROGRAM?

- The Sliding Fee Discount Program allows those who are un-insured or underinsured to receive healthcare at a reduced cost.
- To be eligible for the program, proof of household income and family size is required. The minimum payment for medical care is \$20 and minimum for dental care is \$25. This amount is **only** for patients that are **below 100%** of the poverty level.
- The Sliding Fee Discount Program can be used for the following services that are provided at our Shenandoah facilities: medical (primary care and women's health), dental care, behavioral health, x-ray, and laboratory.

WHAT IS REQUIRED TO APPLY?

1. Proof of one month of income for everyone in the household.
2. Completion of the sliding fee application including signatures of all adults who wish to be enrolled in the program.

HOW DOES THE PROGRAM WORK?

1. Once all required documentation is received, a letter stating eligibility will be mailed to you.
2. The dollar amount stated in the letter will be what co-pay the patient is responsible to pay.
3. **An approved sliding fee application must be received prior to receiving a discount.**
4. **If documentation is not provided, or the application is not approved, the full amount charged for the services received will be the responsibility of the patient or guarantor.**

UPDATE & PAYMENT REQUIREMENTS

1. Updated financial documentation for the Sliding Fee Discount Program is due at expiration of current term.
2. **The requested documentation must be supplied prior to receiving a Sliding Fee Discount.**
3. Your application must be updated anytime there is a change in income and/or household size.
4. It is important to keep your account current. If balances are not paid in a timely manner, you may be asked to agree to a payment plan. We are willing to work with you to develop a reasonable payment schedule based upon your ability to pay. It is very important that the agreed upon amount is paid regularly and on time. If not, it may be necessary to speak to a billing specialist before each appointment is made.
5. The Sliding Fee Program is funded by the Federal Government. Failure to provide truthful application information may result in **dismissal** from the Sliding Fee Discount Program and/or **Federal Penalties**.